Delivering
Quality with
Distinction

2012 Quality Excellence
Achievement Awards
Compendium

Recognizing Illinois Hospitals and
Health Systems Leading in Quality
and Transformative Health Care

IHA Illinois Hospital Association

The Institute
for Innovations in
Care and Quality
The Illinois Hospital Association’s (IHA) Institute for Innovations in Care and Quality (The Institute) second annual Quality Excellence Achievement Awards recognizes and celebrates the achievements of Illinois hospitals that are committed to transforming Illinois health care through innovative approaches and best practices.

From 67 submissions representing 40 hospitals, awards were presented to a total of eight hospitals in two categories: urban and rural/critical access. The two award recipients and six finalists, who were honored at IHA’s annual Leadership Summit, were selected by a panel of 30 nationally-recognized quality improvement leaders based on their achievement and progress in advancing one or more elements of the Institute of Medicine’s six aims for improvement:

- Safety
- Effectiveness
- Timeliness
- Efficiency
- Equity
- Patient-centered care

To share these initiatives among members, The Institute has published this compendium that provides a synopsis of all award entries along with contact information for additional details. The compendium receives national exposure by being featured annually on the Hospitals in Pursuit of Excellence (HPOE), an AHA affiliate, website.
Call for Entries
May 2013

Be sure to watch for this opportunity to be recognized and celebrated for your hospital’s achievements in advancing patient care.
Award Recipients
Award category—Rural/Critical Access

**Katherine Shaw Bethea Hospital, Dixon**

*Streamlining the Intake Process of Cardiac Patients in the Emergency Department*

Award category—Urban

**OSF Healthcare System, Peoria**

*Improving Obstetrical Care Through Organizational Collaboration*

The following pages contain summaries of the award recipients’ projects.
Award Finalists
AWARD FINALISTS

Rural/Critical Access category

**Gibson Area Hospital & Health Services, Gibson City**
Reduce Medication Errors Through the Implementation of Computerized Physician Order Entry (CPOE), Medication Bar Coding and Smart Pump Technology

**Graham Health System, Canton**
Intensive Care Management

**St. Mary’s Hospital, Centralia**
Reducing Readmissions CQI+ Team—Implementing Change Through the IHA Project RED Collaborative

Urban category

**Advocate Hope Children’s Hospital, Oak Lawn**
Utilization of an Interdisciplinary Team Approach for the Care of Infants with Hypoplastic Left Heart Syndrome (HLHS)—The Ideal Quality Improvement Collaboration

**Alexian Brothers Health System, Arlington Heights**
Improvement in Patient Safety and Quality of Inpatient Care Through Appropriate Blood Product Management

**Holy Family Medical Center, Des Plaines**
Collaborative Approach to Reduce Health Care-Acquired Clostridium difficile Infection Rate in a Long-Term Acute Care Hospital (LTACH)

The following pages contain summaries of the award finalists’ projects.
Process Improvement–Clinical

Hospital/System: Adventist Bolingbrook Hospital, Bolingbrook

Contact: Jamie Rowden
Director of Quality
630-312-6056
Jamie.rowden@ahss.org

Project Title: Glycemic Collaborative—A Multidisciplinary Team Created to Assist with Glycemic Control in an Acute Hospital Setting

Summary: The glycemic collaborative is an ongoing, multidisciplinary initiative developed to improve blood glucose management for adult hyperglycemic patients during acute inpatient hospitalization. The goals are to develop improvement strategies that will manage blood glucose to prevent hypoglycemia (blood glucose of 40mg/dL or less) and to prevent/reduce hyperglycemic events by assisting the hospital to maintain average glucose values between 70 and 180 mg/dL. The team met monthly to review data, discuss improvements and complete small tests of change.

Over two years, there has been a decrease of hypoglycemic events in the Intensive Care Unit, and an increase in the average glucose between 70mg/dL and 180mg/dL in the Medical/Surgical and Intensive Care Units.

Website: http://www.keepingyouwell.com/abh