



# Better to Best

2011 **Quality Excellence**  
**Achievement** Awards  
**COMPENDIUM**

Recognizing **Illinois Hospitals**  
**Leading in Quality and**  
**Innovation**



### OVERVIEW

## 2011 Quality Excellence Achievement Awards Overview

IHA's Quality Care Institute established its first annual Quality Excellence Achievement Awards recognizing Illinois hospital accomplishments for advancing quality patient care in 2011. In May, members were invited to submit their achievements in two distinct award categories: IHA Pledge Quality Achievement Award and IHA Innovation in Quality Award.

The IHA Pledge Quality Achievement Award honors hospitals that have shown significant **improvement efforts meeting the goals of IHA's [Raising the Bar](#)** campaign. The campaign calls for hospitals to engage in specific interventions over the next three years to reduce hospital readmissions and hospital-acquired infections and other complications. Hospitals pledge to work to develop and collaborate on initiatives and programs that will:

- Reduce 30-day hospital readmission rates for congestive heart failure, heart attack and pneumonia; and
- Reduce hospital-acquired conditions and infections such as Methicillin-resistant Staphylococcus aureus (MRSA), C. difficile, central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), surgical-site infections, and deep vein thrombosis and pulmonary embolism following certain orthopedic procedures.

The IHA Innovation in Quality Award recognizes hospitals that have demonstrated innovative approaches addressing elements of the Institute for Healthcare Improvement's (IHI) [Triple Aim](#). The IHI Triple Aim program seeks to improve the health of the population; enhance the patient experience of care; and reduce or control the per capita cost of care.

More than 50 quality improvement projects were submitted by 36 hospitals from across the state. Twenty nationally-recognized quality improvement leaders representing a variety of health care organizations, associations and universities comprised a panel that carefully reviewed all entries. Seven winners from six Illinois hospitals and health systems representing urban, rural, Medicaid/safety net, and specialty hospitals were selected and recognized at the IHA Leadership Summit on September 20-21.

Submissions for the second annual Quality Excellence Achievement Awards will be accepted in spring 2012.

**Better to Best**

2011 **Quality Excellence**  
**Achievement** Awards

## **CALL FOR ENTRIES**

### MAY 2012

---

Be sure to watch for this opportunity to **be recognized and celebrated** for your hospital's achievements in advancing patient care.

**Better to Best**

2011 **Quality Excellence**  
Achievement Awards

## IHA INNOVATION IN QUALITY AWARD AWARD RECIPIENTS

### *Award category—Urban*

#### **Carle Foundation Hospital, Urbana**

*Inpatient Respiratory Failure Prevention through Appropriate Identification and Management of Obstructive Sleep Apnea*

### *Award category—Rural*

#### **Good Samaritan Regional Health Center, Mount Vernon**

*Achieving the Triple Aim: Leveraging and Learning from Top Performers to Accelerate Improvements*

### *Award category—Safety Net*

#### **Sinai Health System, Chicago**

*Patient Navigation Program – An Avon Foundation Safety-Net Project*

### *Award category—Specialty*

#### **Marianjoy Rehabilitation Hospital & Clinics, Wheaton**

*Rehabilitation Patient Journey to Discharge*

The following pages contain summaries of the award recipient's projects.

# Better to Best

2011 Quality Excellence  
Achievement Awards

## IHA INNOVATION IN QUALITY AWARD AWARD RECIPIENTS

### *Award Recipient—Rural Category*

Hospital/System: Good Samaritan Regional Health Center, Mount Vernon

Contact: Michelle Darnell  
Vice President, Systems Improvement  
618-241-2218  
[michelle\\_darnell@ssmhc.com](mailto:michelle_darnell@ssmhc.com)

Project Title: *Achieving the Triple Aim: Leveraging and Learning from Top Performers to Accelerate Improvements*

Our hospital was an early participant in the Premier Quest Collaborative focused on improving quality, efficiency, safety, and transparency. By benchmarking with organizations with results better than our own, we were able to make rapid cycle improvements that resulted in improved outcomes. By aligning organizational goals and objectives, cascading them to staff and leveraging Continuous Quality Improvement plus methodologies, lives were saved with a nearly 30% improvement in the mortality rate index, improvement in quality of care in accordance with evidence-based medicine by more than 10%, and inpatient costs were reduced by more than 25%.

Website: <http://www.smsgsi.com/Pages/HomePage.aspx>