

A close-up photograph of two surgeons wearing surgical caps and masks. One surgeon's face is partially visible on the left, wearing glasses. The other surgeon's face is visible on the right. They are looking down at a patient, whose face is partially visible in the lower center. The background is dark with blue lighting.

# Better to Best

2011 Quality Excellence  
Achievement Awards  
**COMPENDIUM**

Recognizing **Illinois Hospitals**  
**Leading in Quality and**  
**Innovation**

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## CALL FOR ENTRIES

### MAY 2012

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Be sure to watch for this opportunity  
**to be recognized and celebrated**  
for your hospital's achievements in  
advancing patient care.

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## OVERVIEW

### 2011 Quality Excellence Achievement Awards Overview

IHA's Quality Care Institute established its first annual Quality Excellence Achievement Awards recognizing Illinois hospital accomplishments for advancing quality patient care in 2011. In May, members were invited to submit their achievements in two distinct award categories: IHA Pledge Quality Achievement Award and IHA Innovation in Quality Award.

The IHA Pledge Quality Achievement Award honors hospitals that have shown significant improvement efforts meeting the goals of IHA's *Raising the Bar* campaign. The campaign calls for hospitals to engage in specific interventions over the next three years to reduce hospital readmissions and hospital-acquired infections and other complications. Hospitals pledge to work to develop and collaborate on initiatives and programs that will:

- Reduce 30-day hospital readmission rates for congestive heart failure, heart attack and pneumonia; and
- Reduce hospital-acquired conditions and infections such as Methicillin-resistant Staphylococcus aureus (MRSA), C. difficile, central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), surgical-site infections, and deep vein thrombosis and pulmonary embolism following certain orthopedic procedures.

The IHA Innovation in Quality Award recognizes hospitals that have demonstrated innovative approaches addressing elements of the Institute for Healthcare Improvement's (IHI) *Triple Aim*. The IHI Triple Aim program seeks to improve the health of the population; enhance the patient experience of care; and reduce or control the per capita cost of care.

More than 50 quality improvement projects were submitted by 36 hospitals from across the state. Twenty nationally-recognized quality improvement leaders representing a variety of health care organizations, associations and universities comprised a panel that carefully reviewed all entries. Seven winners from six Illinois hospitals and health systems representing urban, rural, Medicaid/safety net, and specialty hospitals were selected and recognized at the IHA Leadership Summit on September 20-21.

Submissions for the second annual Quality Excellence Achievement Awards will be accepted in spring 2012.

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## IHA INNOVATION IN QUALITY AWARD APPLICANTS

Hospital/System: Morris Hospital & Healthcare Centers, Morris

Contact: Linda Rice, MS, RN  
Performance Improvement  
815-942-2932 ext. 7121  
[Lrice@morrishospital.org](mailto:Lrice@morrishospital.org)

Project Title: *Making Healthcare Accessible Via a Volunteer Driven Transportation Program*

Using a Community Needs Assessment, Morris Hospital, which serves 18 rural communities, identified the need for a free patient transportation service for health care appointments. The program, developed through a Plan-Do-Study-Act (PDSA) approach, has provided 140,000 rides since its inception.

Website: <http://www.morrishospital.org/>